

Anacan Boarding Kennels & Cattery

Little Lane, Off Oxlands Lane
Irby in the Marsh, Skegness PE24 5AX
Tel: 01754 811 232
www.anacankennels.co.uk
Proprietors: Richard & Ellen Minto

TERMS AND CONDITIONS CONSENT FORM

PAYMENT TERMS

All fees are payable on arrival. We charge for day of arrival and day of collection. Your cat or dog's kennel will be available for your use from 8:00 am on your arrival day until 6:00 pm on your day of departure. **Any animal not collected by 6:00 pm will be subject to a charge of one extra day's boarding.**

Payment may be made by Cash or Card.

We reserve the right to revise our prices when necessary. All prices quoted will be at the rate prevailing at time of booking. All prices charged will be at the rate prevailing at the time of boarding.

INSURANCE

Your pet is covered by Allianz (Animal Health) while in our care as long as their vaccinations are up-to-date. This insurance does not cover pre-existing conditions.

INNOCULATIONS

DOGS: Proof that your dog has been vaccinated within the previous 12 months must be presented upon arrival. As we keep this information on our database, we only need to see it again whenever your pet receives its booster injection. We do not insist that you have your dog inoculated against canine infectious bronchitis (Kennel Cough). We suggest you discuss this matter with your veterinary surgeon. If you decide to have this inoculation, it must be done at least 10 days prior to arriving at the kennels.

CATS: Proof that your cat has been vaccinated within the previous 12 months must be presented upon arrival. As we keep this information on our database, we only need to see it again whenever your pet receives its booster injection. In addition, as of June 2024 all pet cats are required by law to be microchipped so we will be required to record their chip numbers.

HEALTH CONDITIONS

If an animal has a medical condition of any sort, we must be notified at the time of booking. There is no extra charge for giving prescription medication to the pet. We reserve the right to refuse to board any dog or cat that is clearly unwell.

AGGRESSIVE ANIMALS

Because we are a very hands-on boarding establishment and walk the dogs three times a day, we will not accept for boarding any animal we feel could pose a danger to ourselves. If your dog shows aggressive while in our care, and we feel it poses a danger to us, we reserve the right to ask the owner or their Emergency Contact to come and remove the dog.

HEALTH EMERGENCIES

In the unlikely event that your pet becomes unwell during their stay at Anacan the Owner accepts that we (Richard or Ellen Minto) will call a veterinary surgeon if we think it necessary, while also attempting to contact the Owner and their Emergency Contact. We will take the pet to their own veterinarian if they are within a 20 mile radius of our kennels, depending on urgency of condition; otherwise we will take them to our designated vet, which is Fenworld Veterinary Practice, Heath Road, Skegness. Any resulting fees not covered by insurance will be payable by the Owner at the time of collection.

ABANDONED ANIMALS

In the event of an animal not being collected or boarding fees not being paid, the proprietor may dispose of the animal concerned after giving 14 days notice to the owner, or his representative at their last known address.

BELONGINGS

Everything your cat or dog requires for his/her stay at Anacan is provided. While we have a plentiful supply of toys, bringing one of your pet's favourite toys or blanket may help it settle in, particularly if it is their first stay with us.

EARLY RETURNS AND CANCELLATION FEES

We do not give credits for early returns; you must pay for the period booked.

DEPOSITS

For dogs, a non-refundable deposit of £25 is required for bookings of 1 week, and £50 is required for bookings of over 1 week. **For cats**, a non-refundable deposit of £25 is required for bookings of a week or more. We also require a deposit of £25 for any period of time less than a week over Christmas or New Year, then as above.

BANK HOLIDAYS

The office closes at **noon** on Christmas Eve and New Year's Eve. We are closed **ALL DAY** on Christmas Day, Boxing Day, New Year's Day and Easter Sunday and therefore animals cannot arrive or depart on these days.

OTHER REQUIREMENTS

1) **Emergency Contact** (someone who is not travelling with you) in case you can't be reached in an emergency.

Name: _____ Phone: _____

Address: _____

Email: _____ ;or I wish to give the owners of Anacan

authority to make decisions regarding my pet's welfare if I cannot be reached. _____

Owner's Initials

2) We also need to know contact details of someone we can contact who is willing to deal with your pet, i.e. keep in boarding or take the pet to their home, in the event that something should happen to you while your pet is staying with us. This can be the same person as your Emergency Contact.

Name: _____ Phone: _____

Address: _____

Email: _____

3) We need to agree to any enrichment needs your pet may require during their stay with us (i.e. toys, food). Anything you can tell us about your pet's likes or dislikes is helpful to us in making their stay more enjoyable.

; or I wish to give the owners of Anacan the authority to make decisions regarding my pet's enrichment needs.

Owner's initials

4) If you have two (or more) pets kennelled together, we need your consent to separate them, and to charge you the difference for the separate accommodation, should your pets start to fight, or if one comes into heat while staying with us.

Agreed: _____
Owner's initials

5) If your pet is on any medication, we need you to sign a consent form allowing us to administer the medication.

6) We also need to know the date and products used to treat your pet for fleas and worms.

Flea treatment used: _____ Frequency: _____

Wormer used: _____ Frequency: _____

7) If your pet is elderly or suffering health problems, we need you to sign a form telling us what you would like done if your pet passes away while staying with us.

8) If your pet has any grooming requirements while staying with us there will be at an extra charge. These requirements and charges can be discussed when making the booking. We would, however, like your consent to use cleaning products (waterless shampoos) on your pet at no charge if the need is there.

I agree to all the above Terms and Conditions. This agreement remains in place for the Owner's pet(s), and any future pets unless the Owner requests any alterations.

Owner's signature: _____

Print name: _____

Date: _____